

## Q21 Ampac Technologies Pty Ltd. Quality Policy

Ampac is the largest independent and privately owned manufacturer of Fire Detection and Emergency Warning products based in Australia, and we are dedicated to meeting the needs of our customers in the Fire Detection and Emergency Warning Industry in Australia, and in selected overseas markets.

Our commitment to a Quality Management System in accordance with AS / NZS ISO9001:2015 and BS EN ISO9001:2015 in the design, manufacture and supply of emergency warning and fire detection products is uncompromising. The management of Ampac is firmly committed to supporting its people, to firstly ensure they have the necessary education, training, information and tools to help implement the processes as described in the Company Quality Manual.

This will assure the quality of goods and services provided meet with or exceed our customer's requirements. To achieve the required outcome, all Ampac people, and new appointees receive job specific inductions, and are also encouraged by the management team to continually work on improving the processes, in order that it is made easier for our people to meet or exceed our customer requirements.

We recognize that our people, who are working within the processes are the best people to develop and design those same work processes. The "QA" documentation is our 'peg in the ground' for 'continuous improvement' in all aspects of conducting the business, and therefore seeks contributions from all our people.

All quality aspects, including improvements, are reported to the Management Representative who reports to the Group General Manager on quality assurance matters, and who is responsible for the day-to-day operation of the Quality Management System. The Quality Management System is a continuous improvement process to better help our people in order to better serve our customers.



Tony Messercola

**Group General Manager**

Wednesday, 11th May 2016

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