



Fire detection and evacuation solutions that save lives.

## Q21WZ Quality Policy

Ampac is the largest independent manufacturer of Fire Detection and Emergency Warning products based in Australia, and is dedicated to meeting the needs of our customers and Interested Parties in the Fire Detection and Emergency Warning Industry in Australia and in selected overseas markets.

Our commitment to a Quality Management System in accordance with ISO9001:2015 in the design, manufacture and supply of emergency warning and fire detection products is uncompromising. Ampac's Management is firmly committed to supporting its people to ensure they have the necessary education, training, information and tools required to help implement the processes described in the Company Quality Manual.

This will assure that the quality of goods and services provided satisfy all legislative, regulatory and compliance obligations and meet or exceed our customer's requirements. To achieve the required outcomes, all Ampac people and new appointees receive job specific inductions, and are also encouraged by the management team to continually work on improving the processes, in order that it is made easier for our people to meet or exceed our customer requirements.

We recognise that our people, who are working within the management system are the best people to develop and design the work processes. The QA documentation is our 'peg in the ground' for 'continuous improvement' in all aspects of conducting the business, and therefore seeks contributions from all our people. A risk-based approach to our systems has been adopted by all staff.

All quality aspects, including improvements, are referred to the Management Representative who reports to the Managing Director on quality assurance matters and who is responsible for the day-to-day operation of the Quality Management System.

The Quality Management System is a continuous improvement process which helps our people to better serve our customers.

*Tony Messercola*  
**Managing Director**  
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