



Fire detection and evacuation solutions that save lives.

Date: 27th September 2023

Subject: Product Obsolescence Notice

Dear Valued Customer,

For the last thirty one years Ampac has continued to manufacture and supply the AS 2220 approved “EV3000” Emergency warning and intercommunication system to our customers in Australia, New Zealand and other Oceanic countries.

With the recent introduction of Ampac’s new AS 4428-16 approved “Evacu Elite” Emergency Warning Control and Indicating equipment and the ongoing challenges Ampac continues to face with electronic technology changes and component availability, Ampac has decided to formally announce that the “EV3000” product range will be made obsolete as of the 1st of January 2024.

No new orders will be taken after this date, however as part of Ampac’s continuous commitment to our customers we will commit to manufacturing and honouring any existing and new orders that are taken before the 1st of January.

After this date replacement parts will be available whilst electronic components remain available, and manufacturing remains viable. Alternatively, our sales team will be happy to discuss system upgrade solutions to our “Evacu Elite” product range.

Please note that Ampac’s standard warranty terms will be applicable to any panels and parts purchased.

We apologize for any inconvenience this announcement may cause and remain eager to meet your future requirements.

Should you have any questions about this notification, please do not hesitate to contact your local Ampac Customer Support Office and Sales team.

Yours thankfully,

Adam Skellham

Global Product Manager

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