



Fire detection and evacuation solutions that save lives.

Date: 4<sup>th</sup> October 2024

Subject: **Product Obsolescence Notice – SmartGraphics**

Dear Valued Customer,

In line with Ampac's continuous development of new and more advanced products it becomes necessary to review our older products.

Our SmartGraphics graphical user interface solution has served Ampac and our customers well for many years. In 2019 Ampac released the new and improved graphical interface solution, SmartView and we have continued to provide both solutions to our customers.

Now that both the FireFinder and the EV3000 products are obsolete and considering it has become increasingly difficult for Ampac to obtain the SmartGraphics licenses from the supplier, we have determined that it is no longer viable to continue to sell and maintain the SmartGraphics product.

Therefore, on this note we are officially announcing that the SmartGraphics graphical interface product is obsolete with immediate effect.

What does this mean to you, our customers?

Ampac will no longer offer the SmartGraphics product as a solution for any new installations. However, we will continue to provide ongoing support to your existing SmartGraphics installations where applicable and possible.

Should you have any questions about this notification and its impact on your existing SmartGraphics installations, please do not hesitate to contact your local Ampac Customer Support Office and Sales team.

We apologize for any inconvenience this announcement may cause and Ampac remains eager to meet your future requirements.

Yours thankfully,

A blue ink handwritten signature, appearing to read "AS", with a long horizontal flourish extending to the right.

Adam Skellham

Global Product Manager

**Ampac Pty Ltd**  
7 Ledger Road, Balcatta  
WA 6021

T: +61 8 9201 6100  
F: +61 8 9201 6101  
E: [info@ampac.net](mailto:info@ampac.net)

ACN 634 063 200  
ABN 81 634 063 200

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