



Fire detection and evacuation solutions that save lives.

QMS-021-POL Quality Policy

Ampac is the largest independent manufacturer of Fire Detection and Emergency Warning products based in Australia, and is dedicated to meeting the needs of our customers and Interested Parties in the Fire Detection and Emergency Warning Industry in Australia and in selected overseas markets.

Our commitment to a Quality Management System in accordance with ISO9001:2015 in the design, manufacture and supply of emergency warning and fire detection products is uncompromising. Ampac's Management is firmly committed to supporting its people to ensure they have the necessary education, training, information and tools required to help implement the processes described in the Company Quality Manual.

This will assure that the quality of goods and services provided satisfy all legislative, regulatory and compliance obligations and meet or exceed our customer's requirements. To achieve the required outcomes, all Ampac people and new appointees receive job specific inductions, and are also encouraged by the management team to continually work on improving the processes, in order that it is made easier for our people to meet or exceed our customer requirements.

We recognise that our people, who are working within the management system are the best people to develop and design the work processes. The QA documentation is our 'peg in the ground' for 'continuous improvement' in all aspects of conducting the business, and therefore seeks contributions from all our people. A risk-based approach to our systems has been adopted by all staff.

All quality aspects, including improvements, are referred to the Management Representative who reports to the Managing Director on quality assurance matters and who is responsible for the day-to-day operation of the Quality Management System.

The Quality Management System is a continuous improvement process which helps our people to better serve our customers.

Tony Messercola
Managing Director
22 April 2026

Ampac Pty Ltd
7 Ledger Road, Balcatta
WA 6021

T: +61 8 9201 6100
F: +61 8 9201 6101
E: info@ampac.net

ACN 634 063 200
ABN 81 634 063 200

A **Halma** company

Western Australia
T: 08 9201 6100
F: 08 9201 6101
E: info@ampac.net
W: www.ampac.net

South Australia
T: 08 8246 3800
F: 08 8340 4218
E: info.sa@ampac.net

New South Wales & ACT
T: 02 8866 6200
F: 02 9648 4932
E: info.nsw@ampac.net

Queensland
T: 07 3462 5700
F: 07 3208 9355
E: info.qld@ampac.net

Victoria & TAS
T: 03 8459 3300
F: 03 8459 3301
E: info.vic@ampac.net

Northern Territory
T: 08 8911 1260
F: 08 8911 1261
E: info.nt@ampac.net

